



# THREESIXTY<sup>o</sup>

## PHYSIOTHERAPY

### ***Safety Measures for COVID-19***

We are looking forward to welcoming you back into our clinic again! We want to reassure you that we have gone through extensive planning and sanitizing to re-open. Our aim is to have our clinic be as safe as possible with sanitization between patients, social distancing measures and pre-screening of people coming into the clinic. All of our new safety measures comply with the BC Ministry of Health, Worksafe BC, and the College of Physical Therapists of BC guidelines. Please see our list of new safety policies as we eliminate the amount of people in our clinic as well as maintain our high level of sanitization.

### ***Safety Policies***

- Please fill out the COVID-19 screening questionnaire prior to your appointment. If you develop any symptoms or have been outside of BC within 14 days of your appointment, please call the clinic to reschedule.
- Please arrive at your appointment time. If you arrive more than **5 minutes** before your appointment please wait in your car or the hallway.
- ***We cannot accept walk-ins at this time.*** Please call 778-484-0360 or email [info@threesixtyphysio.ca](mailto:info@threesixtyphysio.ca) to book an appointment.
- Please come alone to your appointment unless you need mobility assistance or are a minor child.
- We have hand sanitizers and masks available when you enter the clinic. You can wear your own mask as well.
- Please wear a mask if you meet the criteria under our [mask policy](#) below.
- We are not able to accept cash right now as we are running touchless pay. We can run your credit card on file or if your card has a “tap” feature we can put it through our POS.
- Once inside please practice social distancing, (2m, 6ft).

📍 308-3330 Richter St.  
Kelowna, BC V1W 4V5

☎ 778.484.0360  
☎ 1.778.404.7000\*  
(\*Dial 1 before fax number)

✉ info@threesixtyphysio.ca  
🌐 threesixtyphysio.ca



# THREESIXTY<sup>o</sup>

## PHYSIOTHERAPY

### ***Mask Policy***

- Physiotherapists will conduct a Point of Care Assessment to determine if patient and physiotherapist need to wear a mask. This is following the guidelines from the College of Physical Therapists of BC.
- Anyone that works with an at-risk population or is a frontline worker in direct contact or at risk of direct contact with patients with COVID-19, are required to wear a mask and practitioner will wear a mask.
- Masks will be required for patients that have been outside of BC or meet one of the above guidelines. Please bring your own mask if you have one.
- Homemade masks will be acceptable to wear if they are worn properly.

### ***How to wear a mask properly:***

1. Mask should be clean and not torn.
2. Secure mask around ears and chin.
3. Nose and mouth need to be covered.
4. Mask should be tight against your face and without any gaps.
5. Do not touch mask while it is on.